

SIT30125 CERTIFICATE III IN TOURISM

Tour Guide

NITA's tour guide traineeship is aimed at young Aboriginal and Torres Strait Islander people who have a desire to work in the Australian tourism industry. Throughout the traineeship, students will develop a broad range of industry skills and knowledge to support their career development.

This course is designed to emphasis the preservation and celebration of Indigenous culture, ensuring that trainees are equipped to communicate and educate visitors about the rich cultural heritage of Mossman Gorge.

This qualification offers a pathway to work in guiding roles in many tourism industry sectors and for a diversity of employers including tour operators, visitor information centres, attractions, cultural heritage sites and any small tourism business.

Be sure to also read our Traineeship Information Booklet for more information about this exciting opportunity.

We welcome you to Mossman Gorge!

Entrants into this NITA course are typically:

- Anangu aged 18-30 years who are interested in working in the tourism industry on Country.
- Those for whom English is not necessarily their first language.

To support the appointment of each person into the traineeship, and in accordance with NITA's Application and Enrolment Policy and Procedure, NITA's Recruitment Team assesses each applicant's suitability against the following criteria:

- Previous experience is not required,
- Basic core skills inclusive of language, literacy, numeracy and digital (LLND),r
- Have an understanding of working within the tourism sector (ascertained at pre-enrolment screening and interview and verified through the orientation program)
- A level of independence and maturity to successfully live and work away from their families and networks.



Course highlights

Gain tourism skills and knowledge to enhance your career prospects whilst you earn close to home.

Learn on the job in a world class hospitality resort setting - test-drive your future career!

All-round support from mentors, trainers, managers, supervisors and employees who have completed the traineeship

This nationally recognised qualification is delivered by the National Indigenous Training Academy (RTO Code 45993), which is responsible for the delivery and quality of all training services. This qualification provides the skills and knowledge to the industry standard but does not guarantee a job post the traineeship. We encourage young people from Aboriginal and Torres Strait Islander background to apply, including those with a disability.

At a glance

Duration

This program is delivered over 12 months as a full-time traineeship.

Delivery and Locations

Classroom based and workplace based learning. All training services are delivered at Mossman Gorge Cultural Centre.

Assessments

Range of knowledge questions, practical observations, activities, industry research, third party reports and completion of logbooks in an appropriate workplace environment.

Trainee Tuition Cost (Fees & Charges)

There is no tuition cost for this course for applicants who meet NITA's Essential Entry Requirements

Qualification

SIT30125 Certificate III in Tourism subject to satisfactory course participation and completion of all activities and requirements.

Tuition Equipment and Materials

Student must supply khaki bottoms (shorts, pants) and black, non-slip, comfortable shoes. All other equipment and materials are supplied by NITA

Why learn with us?

- Industry relevant** This training program has been developed in consultation with key local hospitality and tourism companies
- Expert trainers and assessors** We are proud of our team, who have current on-the-job experiences and qualifications, as well as skills which promote a culturally safe environment
- Experienced support team** We offer in-house support through our designated NITA staff, including Trainers who provide dedicated learning support, our Residential and Wellbeing Team and will also make referrals to external experts to ensure that you are fully supported to succeed.



SIT30125 Certificate III in Tourism

NITA SIT30125 CERTIFICATE III TOURISM (TOUR GUIDE) COURSE FLYER

COURSE UNITS

The units of competency listed below are an example of the units that would typically be included in this qualification, SIT30125 Certificate III in Tourism (Tour Guide). The programs we deliver will be customised and contextualised to suit your learning needs and objectives.

| | Unit Title | Type |
|------------|---|------------------|
| SITTIND003 | Source and use information on the tourism and travel industry | Core |
| SITXCCS014 | Provide service to customers | Core |
| SITXCOM007 | Show social and cultural sensitivity | Core |
| SITXWHS005 | Participate in safe work practices | Core |
| SITTGDE013 | Interpret aspects of local Australian Indigenous culture | Group B Elective |
| SITXCCS010 | Provide visitor information | Group B Elective |
| SITXCCS012 | Provide lost and found services | Group B Elective |
| SITTGDE017 | Prepare and present tour commentaries or activities | Group B Elective |
| SITTGDE016 | Lead tour groups | Group B Elective |
| SITXCCS009 | Provide customer information and assistance | Group B Elective |
| SITHFAB021 | Provide responsible service of alcohol | Group E Elective |
| SIRXPDK001 | Advise on products and services | Group E Elective |
| SITHIND005 | Use hygienic practices for hospitality service | Group E Elective |
| BSBTWK201 | Work effectively with others | Group E Elective |
| SITXHRM007 | Coach others in job skills | Group E Elective |



If you believe you have previously completed one or more of the above units, please ask about our Credit Transfer service.

If you believe you have a range of work and/or life experiences that relate to one or more of these units, please ask about our Recognition of Prior Learning (RPL) service. If eligible, you will not be required to undertake these units again at NITA.

On successful completion of this course, participants will be issued a Certificate by NITA that acknowledges their attainment of a nationally recognised qualification.