

# FORM

## D24/01 FEEDBACK (GENERAL)



NITA has a commitment to gathering feedback from its students and other stakeholders such as its staff and industry representatives on the quality of training and assessment being undertaken by trainees and their overall experience. This includes employers', workplace supervisors' and industry's perceptions of the quality and effectiveness of NITA courses and resources, together with their overall experience in dealing with NITA in its support of their workforce skills needs. In accordance with NITA's Commitment to Quality, feedback collected with this form is recorded on NITA's Continuous Improvement Register for improvements to our service delivery and program.

We welcome and value all feedback for NITA. If you have **constructive feedback relating to NITA's registered training program, its resources, classroom and on-the-job training, supervising trainees in the workplace or a suggestion for improvement**, please print, complete and submit this form to NITA's RTO Administrator - [notices@nita.edu.au](mailto:notices@nita.edu.au)

Date	
Name (optional)	
I am (Please tick)	<input type="checkbox"/> a student <input type="checkbox"/> an employer <input type="checkbox"/> a workplace supervisor <input type="checkbox"/> another important stakeholder <input type="checkbox"/> a NITA staff member
Location	<input type="checkbox"/> Ayers Rock Resort <input type="checkbox"/> Mossman Gorge <input type="checkbox"/> Corporate Office <input type="checkbox"/> Other (please specify) _____
We have provided some examples to help guide your feedback, but feel free to provide your own insights and suggestions.	

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### **Quality of Training and Assessment:**

- *Suggestions for improving training quality at NITA*
- *Ideas for aligning assessments with industry standard*

### **Overall Experience:**

- *Ways to enhance the overall experience with NITA's training programs*
- *Suggestions for improving the effectiveness of NITA's courses and resources*

### **Feedback on Resources and Facilities:**

- *Suggestions for enhancing resources and facilities for training*
- *Ideas for improving classroom and on-the-job training environments*

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### Perceptions of Employers and Industry Representatives:

- *Feedback on how NITA's program can better meet industry standards*
- *Ways NITA can better support trainees in the workplace*

### Suggestions for Improvement:

- *Recommendations for improving service delivery and training programs*
- *Specific areas where NITA could enhance its offerings*

### Other Feedback:

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### Contact for Further Discussion (Optional):

- *Would you like to be contacted to further discuss your feedback?*
- *If yes, please provide contact details for follow-up discussion*

If you are seeking to lodge a complaint or appeal, please refer to the NITA website to access our

### **Complaints and Appeals Policy and Procedure**

[www.nita.edu.au](http://www.nita.edu.au)