

SIT30125 CERTIFICATE III IN TOURISM

Tour Guide

NITA's tourism traineeship at Ayers Rock Resort is designed for young Anangu who want to build skills to work in the Australian tourism industry. Throughout the traineeship, students will develop a broad range of industry skills and knowledge to support their career development.

The course is also designed to strengthen Anangu cultural knowledge and practice, acting on community aspirations to build the next generation of Anangu tour guides. It supports trainees to develop the confidence and skills needed to communicate with and educate visitors.

This qualification offers a pathway to employment at Ayers Rock Resort within the Guest Activities and Touring teams, as well as other Anangu tourism experiences. It also provides the foundational skills needed for guiding roles across the wider tourism sector, preparing graduates for opportunities with tour operators, visitor information centres, and small tourism businesses.

Be sure to also read our Traineeship Information Booklet for more information about this exciting opportunity.

We welcome you to Ayers Rock Resort!

Entrants into this NITA course, designed specifically for Voyages' Ayers Rock Resort, are typically:

- Anangu aged 18-30 years who are interested in working in the tourism industry on Country.
- Those for whom English is not necessarily their first language.

To support the appointment of each person into the traineeship, and in accordance with NITA's Application and Enrolment Policy and Procedure, NITA's Recruitment Team assesses each applicant's suitability against the following criteria:

- Previous experience is not required.
- Before enrolment, all participants will complete Language, Literacy, Numeracy and Digital Skills assessment to identify any support needed during the program.
- Applicants should demonstrate an understanding of what is involved in working in tourism (determined during pre-enrolment screening and interview, and confirmed during orientation) and show a genuine desire to learn.
- Applicants should also show a level of independence and maturity appropriate for living and working at Ayers Rock Resort.



Course highlights

Gain tourism skills and knowledge to enhance your career prospects whilst you earn close to home.

Learn on the job in a world class hospitality resort setting - test-drive your future career!

All-round support from mentors, trainers, managers, supervisors and employees who have completed the traineeship

The trainee tuition costs are as published however are subject to change given individual circumstances. This nationally recognised qualification is delivered by the National Indigenous Training Academy (RTO Code 45993), which is responsible for the delivery and quality of all training services. This qualification provides the skills and knowledge to the industry standard but does not guarantee a job post the traineeship. We encourage young Anangu to apply, including those with a disability.

At a glance

Duration

This program is delivered over 2 months as a full-time traineeship.

Delivery and Locations

Face to face classroom and workplace-based learning. All training services are delivered at or around Yulara.

Assessments

Range of knowledge questions, practical observations, projects, industry research, third party reports and completion of shift logbooks

Trainee Tuition Cost (Fees & Charges)

There is no tuition cost for this course for applicants who meet NITA's Essential Entry Requirements

Qualification

SIT30125 Certificate III in Tourism subject to satisfactory course participation and completion of all activities and requirements.

Tuition Equipment and Materials

Student must supply black bottoms (shorts, pants) and black, non-slip, comfortable shoes. All other equipment and materials are supplied by NITA

Why learn with us?

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| Industry relevant | This training program has been developed in consultation with Ayers Rock Resort and other key local hospitality and tourism companies |
| Expert trainers and assessors | We are proud of our team, who have current on-the-job experiences and qualifications, as well as skills which promote a culturally safe environment |
| Experienced support team | We offer in-house support through our designated NITA staff, including our Education Support and Training Coordinator, our Residential Indigenous Engagement and Wellbeing Teams and will also make referrals to external experts to ensure that you are fully supported to succeed |



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SIT30125 Certificate III in Tourism COURSE UNITS

The units of competency listed below are an example of the units that would typically be included in this qualification, SIT30125 Certificate III in Tourism (Tour Guide). The programs we deliver will be customised and contextualised to suit your learning needs and objectives.

Unit Code	Unit Title	Type
SITTIND003	Source and use information on the tourism and travel industry	Core
SITXCCS014	Provide service to customers	Core
SITXCOM007	Show social and cultural sensitivity	Core
SITXHRM007	Coach others in job skills	Core
SITXWHS005	Participate in safe work practices	Core
SITHIND005	Use hygienic practices for hospitality service	Elective
SITXCCS010	Provide visitor information	Elective
SITXCCS012	Provide lost and found services	Elective
SITHFAB021	Provide responsible service of alcohol	Elective
SITTGDE017	Prepare and present tour commentaries or activities	Elective
SITTGDE016	Lead tour groups	Elective
SITXCCS009	Provide customer information and assistance	Elective
SIRXPDK001	Advise on products and services	Elective
SITTGDE013	Interpret aspects of local Australian Indigenous culture	Elective
BSBTWK201	Work effectively with others	Elective



If you believe you have previously completed one or more of the above units, please ask about our Credit Transfer service.

If you believe you have a range of work and/or life experiences that relate to one or more of these units, please ask about our Recognition of Prior Learning (RPL) service. If eligible, you will not be required to undertake these units again at NITA.

On successful completion of this course, participants will be issued a Certificate by NITA that acknowledges their attainment of a nationally recognised qualification.



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